DELTONA YOUTH SOCCER

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Refund Policy

Purpose
Deltona Youth Soccer Club (DYSC) is a nonprofit, volunteer-driven community club that commits resources in advance for league registrations, equipment, uniforms, field permits, referees, and coaching staff based on player enrollment. This Refund Policy ensures fairness and financial responsibility for all members.

General Policy

All payments to DYSC — whether made in **cash**, via **payment terminals**, or through **GotSport** — are **non-refundable**, except as outlined below.

Eligible Refund Situations

Refunds may be considered **only** under the following circumstances:

1️⃣ **Season Cancellation by DYSC:**
If an entire season is cancelled by the club **before it begins**, a partial refund may be issued minus any non-recoverable costs already incurred (such as league fees, uniforms ordered, or administrative fees).

2️⃣ **Medical Withdrawal:**
A player who cannot participate due to a verified medical condition may request a pro-rated refund minus any costs already incurred, if requested **in writing** with proper documentation before the midpoint of the season.

3️⃣ **Relocation:**
If a family moves outside the reasonable commuting distance before the season starts, a partial refund may be considered upon written request and proof of relocation.

4️⃣ **Duplicate Payments:**
Verified duplicate payments will be refunded in full.

Non-Refundable Situations

DYSC does **not** provide refunds for:

- Voluntary player withdrawal after teams are formed.

- Player suspension or expulsion due to disciplinary action.
- Missed practices, games, or club events for any reason.
- Uniforms or equipment once ordered and distributed.
- Weather-related cancellations (make-up sessions will be arranged when possible).

Request Procedure

✔ All refund requests must be submitted **in writing** to the Club Treasurer at **treasurer@deltonasoccer.com** within **14 days** of the qualifying event.
✔ Supporting documentation must be provided (doctor's note, proof of move, etc.).
✔ Approved refunds will be processed within **30 days** of Board approval.
✔ Refunds will be issued by check or electronic payment; no cash refunds will be given.

Processing Fee

All approved refunds are subject to a **$25 administrative fee** and or may include other fees processed by payment platforms, to cover transaction and processing costs, unless the refund is for a duplicate payment or club cancellation.

Contact

Questions?
Please contact the DYSC Treasurer at:
📧 **treasurer@deltonasoccer.com**
📞 **321.352.9447**

By registering with DYSC, you acknowledge and accept this Refund Policy.